

**BEFORE THE TENNESSEE REGULATORY AUTHORITY**

**NASHVILLE, TENNESSEE**

**January 18, 2005**

**IN RE:**

**APPLICATION OF BUYERS UNITED, INC. D/B/A  
BUYERSONLINE, D/B/A UNITED CARRIER  
NETWORKS TO CHANGE THEIR NAME TO UCN, INC.**

**DOCKET NO.  
04-00323**

---

**ORDER GRANTING APPROVAL OF THE PETITION OF  
BUYERS UNITED, INC. FOR NAME CHANGE**

---

This matter came before Chairman Pat Miller, Director Sara Kyle and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority" or "TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on November 8, 2004 upon the request of Buyers United, Inc. d/b/a buyersonline and d/b/a United Carrier Networks ("Buyers United" or "Company") to change its name to UCN, Inc.<sup>1</sup>

On March 14, 2000, the TRA issued an order in Docket No 98-00313 granting the Company a Certificate of Public Convenience and Necessity as an operator service provider and/or reseller of telecommunications services in Tennessee.<sup>2</sup> On September 29, 2004, the Company filed its petition to change its name to UCN, Inc

Based upon careful consideration of the record of this matter, the panel found that the Company has met all the requirements for changing its name and voted unanimously to approve the name change.

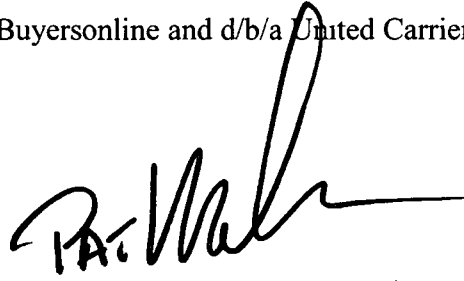
---

<sup>1</sup> On April 24, 2003 in TRA Docket No 03-00244, the Authority granted Buyers United a name change to Buyers United, Inc and authorized the use of the trade names buyersonline and United Carrier Networks

<sup>2</sup> On March 28, 2002 under TRA Docket No 98-00313 an order was issued revoking Buyers United's authority to conduct business as a public utility due to failure to provide a surety bond. In TRA Docket No 02-01103, the Authority determined that Buyers United had met the requirements for recertification, and the TRA granted Buyers United authority to continue providing intrastate operator and/or resell telecommunications service

**IT IS THEREFORE ORDERED THAT:**

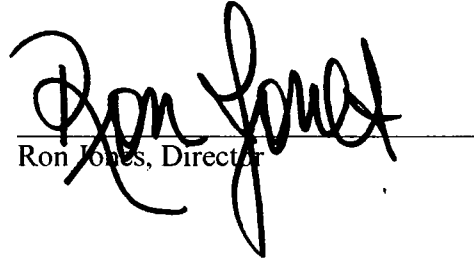
The Petition of Buyers United, Inc d/b/a Buyersonline and d/b/a United Carrier Networks to change its name to UCN, Inc. is approved.

A handwritten signature in black ink, appearing to read "Pat Miller", written over a horizontal line.

Pat Miller, Chairman

A handwritten signature in black ink, appearing to read "Sara Kyle", written over a horizontal line.

Sara Kyle, Director

A handwritten signature in black ink, appearing to read "Ron Jones", written over a horizontal line.

Ron Jones, Director